

San Francisco Department of Children, Youth and Their Families Privacy Policy

The Privacy Policy outlines the types of information we gather when you visit our website, as well as some of the steps we take to safeguard it.

Information You Provide

The information you provide in the Community Learning Hub Application Form and Summer Together Summer Camp Interest Forms will be shared with City and County of San Francisco employees, the San Francisco Unified School District, and third parties as needed for the purpose of connecting families with services. Personal information collected in the forms is kept confidential and can only be accessed by authorized parties for purposes of service connection and support. The City and County of San Francisco will not disclose the information you provide in the Community Learning Hub Application Form or Summer Together Summer Camp Interest Forms for another purpose unless you provide specific authorization to do so, or unless disclosure is required by law or judicial order. We do not give, share, sell, or transfer any personal information to a third party for purposes other than service connection and support.

Information volunteered by you through our optional online feedback forms and Contact Us forms is used to help us enhance our web sites, and may be shared with City and County of San Francisco employees and its contractors, as well as with the San Francisco Unified School District for that purpose. Some of our online services require you to provide some personal information, and we will use that information to provide the service.

Information Collection When Visiting Our Website

We do not collect personal information about you when you visit our website unless you choose to provide that information to us.

We collect limited non-personally identifying information your browser makes available automatically whenever you visit a website. This information includes the Internet Address of your computer or network, the date, time, and page you visited on our site, your browser and operating system, and the referring page (the last webpage you visited before clicking on a link to our site).

We use the aggregated information from all of our visitors to measure server performance, analyze user traffic patterns and improve the content of our site.

We sometimes track the keywords that are entered into our search engine to measure interest in specific topics, but we do not track which terms a particular user enters.

Cookies

We use "cookies" when providing online services such as online applications. We use cookies to improve quality of our service.

The use of cookies is a standard practice among Internet websites and most Internet web browsers may be customized to reject cookies, to only accept or reject cookies by user intervention, or to delete cookies. However, some features may not function properly without cookies.

Site Analytics

We use a tool called "Google Analytics" to help understand how visitors interact with our website so that the site can be improved. You can read Google Analytics Terms of Use and the Google Privacy Policy for Google Analytics. You can choose not to have your data collected by Google Analytics by downloading their opt-out browser add-on.

Links

The City and County of San Francisco uses link and search capabilities to navigate publicly available information from dozens of agencies that are not part of the City and County of San Francisco website and over whom City exercises no control.

The privacy policies and procedures described here do not necessarily apply to those sites.

We suggest contacting these sites directly for information on their data collection and distribution policies.

Site Security

We monitor network traffic to identify unauthorized attempts to upload or change information or to otherwise cause damage to the site. Anyone using this website expressly consents to such monitoring.

We take appropriate security measures to protect unauthorized access, alteration or destruction of data.

Policy Changes

Please note this Privacy Policy can change from time to time. We expect most such changes to be minor, but we will post those changes as they occur.

Questions

If you have any questions about this Privacy Policy, you can contact us at communications@dcyf.org.